

# **Mkkh Marketing Cancellation and Return Policies**

## **CANCELLATIONS**

**APPOINTMENTS-** If you are unable to make an appointment you must give 24 hours notice. If notice is not given you will be billed/charged the amount of the services scheduled. Notice can be by email containing your name, appointment time and a contact phone number or you may wish to call/leave a message at 888-324-3878. It is best to talk with someone to see if other arrangements can be made.

**ORDERS-** To cancel your order you must send an email to **Info@MkkhEnterprises.com** within 24 hours of when you first placed your order or call 888-324-3878. If your order has been already processed and work has been started after 24 hours of placing your order, then no refund will be issued for one time services. If you ordered a monthly service you may cancel it by emailing us at **Info@MkkhEnterprises.com** or call us at 888-324-3878 within 24 hours before the next billing cycle. No refunds will be issued for current monthly services if work has already been started.

Email cancellations must contain the following: First name, last name, order number, and email address. This information must be identical to the information originally submitted on your order. Please provide contact information so that we may contact you if we have questions in regards to canceling your order.

Every effort will be made to accommodate the cancellation of your order.

## **RETURN POLICY**

We require the following information to process your return:

Note: Your return will not be processed if you do not provide ALL required information.

Your full name and address  
Company Name

Phone number  
Email address  
The original order confirmation number  
The reason for refund or cancelation

### **Return address:**

Mkkh Enterprises / Mkkh Marketing

445 Broadhollow Road

Suite 25

Melville, NY 11747